

Temporary Suspension of In-Branch Services

Updated: March 20th, 2020

At St. Gregor Credit Union, our first priority is to help reduce the impact of this public health crisis. We have an obligation to do our part by keeping our communities, members, and staff healthy and **safe**. We're going to meet that obligation even in trying times like these. We're about people, the collective good, and we've chosen to be part of a much bigger solution if we help flatten the curve!

Rest assured, we're here for you – Just in a different way.

We ask members to use online banking or Mobile app. These platforms are a safe and convenient way of banking but more importantly, banking this way allows us to practice what's been asked of us all – social distancing.

We understand not all of your banking needs can be solved through these channels, so if you require assistance, we ask that you call either branch and we will assist you. Please understand our call volumes will increase and we ask for your patience as we navigate through this uncharted territory.

We'll continue to update you with more information on the homepage of our website. We encourage you to *check back often*, as developments unfold. **More information will be posted here, on March 25th, 2020.**

A Message from our General Manager, Alan Kiefer:

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The health and safety of our members and employees has always been the foremost priority of St. Gregor Credit Union. With COVID-19 situation intensifying, we wanted to be in communication with you about the steps we are implementing for the well-being of the entire STGCU family.

With this rapidly changing environment, we are prepared to apply guidance from the Government of Canada Public Health Services, Saskatchewan Centre for Disease Control and best practices and recommendations.

We are taking every measure to ensure the safety of our members and staff which include:

- Promoting preventative best practices including hand washing and hand sanitization
- Suspending all business travel for meetings, conferences and training
- Suspending all inter-branch and regional travel
- Encourage members to opt for phone or e-mail appointments vs. in person
- Enforcing recommended self-isolation period following personal travel for all our employees
- Supporting our staff with adjusted work arrangements

We also know life must go on, and that means you still need direct access to your finances – your credit cards, online banking and more.

Our branches are open internally. Our staff is available to you online and by phone. You've put your trust in STGCU and we remain committed to the best of our abilities to serve you throughout this situation.

All travelers returning from international destinations - including the United States – need to self-isolate and monitor their health for 14 days upon return. Please do not enter any of our branches if you have returned from recent travel, as it puts our employees at risk.

Banking available to you 24/7 through STGCU online and mobile app. Through these services you can:

- View account balances and transaction history.
- Send money with Interac e-Transfer
- Make bill payments
- Manage your other banking needs
- Deposit Cheques through Mobile App (Deposit Anywhere)